



Having trouble paying your QRIC account?

If you have an outstanding account with the QRIC and you are having trouble paying it, you may apply to enter into a formal repayment agreement that will break the debt down into more manageable amounts.

The QRIC will only approve repayment agreements for debts over \$500, and any agreement will generally be subject to the following conditions:

- an initial payment equal to 10 per cent of the total amount must be paid within seven days of the agreement being approved
- repayment agreements will be approved for a period of six months
- the outstanding balance following the initial payment will be divided into equal amounts that will be payable on a monthly basis over the duration of the agreement.

So, for example, if you owe the QRIC \$2000, your repayment agreement would look like this:

$$\begin{array}{rcccl} \$200 \text{ (10\%)} & + & \$300/\text{month} & = & \$2000 \\ \text{[1st instalment]} & & \text{[6 instalments]} & & \end{array}$$

Application for a repayment agreement should be made on the [application form](#) and forwarded to accountsreceivable@qric.com.au.

What happens if I miss a payment under the agreement?

If you miss any payment under the agreement, this may result in immediate cancellation of the agreement and:

- the balance owing will be payable in full within seven days of the date of any default notification from the QRIC, or by the original invoice due date, whichever is the later
- in the case of racing industry participants, if your licence was suspended prior to entering into this agreement, and the suspension was lifted contingent upon this agreement, the suspension may be reinstated
- even if your licence wasn't suspended prior to entering into the agreement, the QRIC may take action under the relevant Racing Standards, including
 - refusing your licence or registration renewal
 - immediately suspending your licence or registration
 - issuing a show cause notice
- if the amount was more than 90 days overdue at the time of the agreement, the QRIC may also consider further action, including one or more of the following:
 - referring the matter to a debt collection agency
 - starting legal proceedings
- no further agreement will be approved for this account.



What if I can't afford the repayments set by the QRIC?

You can request a variation to the standard repayment schedule, for example, by extending the agreement period beyond six months and paying smaller amounts, or by asking to pay fortnightly instead of monthly. The QRIC will only consider requests that extend the agreement period under special circumstances (e.g. a particularly large debt, financial hardship).

If you are claiming financial hardship, the QRIC will require some evidence to support this claim, such as:

- official eviction notice (not a warning of possible eviction due to rental arrears)
- pending disconnection of essential services (e.g. water, electricity, gas, but excluding mobile phone or internet bills)
- notice of impending legal action
- letter from charitable organisation re loss of employment or inability to provide for basic necessities
- bank notice (e.g. overdraft call or mortgaged property repossession)
- overdue medical bills
- letter from doctor verifying the inability to earn an income due to illness or caring for a sick family member
- final notice from school re payment of mandatory fees
- funeral expenses
- repossession notice of essential items (e.g. car).

You are not compelled to provide any of these documents, but the QRIC reserves the right to refuse any variation request on the basis of financial hardship without such evidence.

Why can't the QRIC take my debt out of my prize money?

As prize money is administered by Racing Queensland, it is not possible to offset outstanding debt to the QRIC against prize money.

Further information

To get a copy of the [Application to enter into a repayment agreement with the Queensland Racing Integrity Commission \(QRIC\)](#), or for further information, email accountsreceivable@qric.com.au.