



## RandLE to improve greyhound registration process

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The Queensland Racing Integrity Commission (QRIC) is launching a new web based information system for the greyhound racing industry.

“The new system is called RandLE for Registration and Licensing Environment and would offer an electronic alternative to the paper based registration and licensing system which is labour intensive and time consuming,” Commissioner Ross Barnett said.

“RandLE would also help the Commission to improve the integrity of the greyhound racing industry by allowing it to capture more data to form a better picture of what is happening in the industry and to understand emerging trends,” he said.

The first stage of the new system is expected to be available through the QRIC’s website under “Greyhound Licensing and Ownership” from early October.

“This will allow greyhound code participants to create an account in RandLE by providing their own unique email address,” Commissioner Barnett said.

“I’d like to stress that participants would not be able to use the accounts of family or friends for this process.

“This is because each individual address would act as an account holder’s login username and allow the Commission to communicate with individual participants to keep them informed about their applications,” he said.

Email accounts can be created for free utilising common providers including Hotmail, Gmail and Mail.com.

“There’ll also be an element of portability associated with the new system which means participants would be able to access their account details using tablets and smartphones as well as desktop computers,” Commissioner Barnett said.

The next stages of the RandLE roll-out would allow participants to apply for or renew licenses and register dogs as well as manage their data.

They would also be able to upload supporting documentation like Police Clearance Certificates straight to the Commission’s website and have the ability to complete Statutory Declarations without the need to have those documents witnessed by a Justice of the Peace or Commissioner for Declarations.

Greyhound code participants would also be able to check their account’s personal contact details, which licenses they hold and their expiry dates and to update some personal details without the need to contact the Commission.

“We appreciate that a lot of greyhound code participants may require extra support to ensure the transition to the new system goes as smoothly as it can,” Commissioner Barnett said.

“Changes like this always create some apprehension and we want to assure participants they’ll have the support they need to ensure there’s as little disruption as possible.

“We’re confident that once people get used to the new system they’ll enjoy the benefits of more efficient processes including the ability to pay license transaction fees via the Commission’s online credit card facility.”

Participants who do not have Internet or smart phone access would still be able to continue business as usual by mailing applications to the QRIC or by calling the Commission and providing information over the phone.

**ENDS**

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